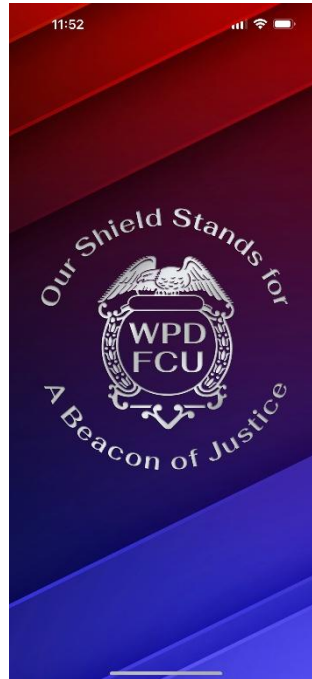




Worcester Police Department Federal Credit Union Mobile Banking WPDFCU Mobile App sign-up Instructions



iPhone



www.wpdfcu.com

805 West Boylston Street, Worcester, MA 01606 (508) 799-7677

Register Your Device

Before you begin, you must first register your phone by logging into your online banking account. If you are not already signed up for Online Banking please sign up for Online Banking at the Credit Union or online @ www.wpdfcu.com before following the next steps to sign up for Mobile Banking.



The image shows a screenshot of the Worcester Police Department Federal Credit Union website. At the top left is the logo for Worcester Police. The main header reads "Worcester Police Department Federal Credit Union". On the right side of the header, there is a "CU Online" button, which is highlighted by a red arrow. Below the header is a navigation menu with links for "About Us", "Contact Us", "Savings", "Loan Products", "Rates", "Online Services", and "Links". Below the navigation menu is a large green banner with the text "Digital E-Signatures are here!" in blue. To the left of the text is an image of a laptop displaying a digital signature of "Neil Buhler". To the right of the text is a yellow box with the text "Seamlessly Simple. Easy to sign! There's no learning curve for e-signing, quickly e-sign forms, loan agreements, contracts, agreements, and other documents. It's as easy as email. Fast and incredibly secure! Sign necessary Credit Union documents from the comfort of your own home!". At the bottom of the page, there is a dark blue footer with the text "Happily serving Police Officers in the following communities..." and a list of communities: "Worcester, Holden, Rutland, Paxton, Sterling, West Boylston, Millbury, Auburn, Shrewsbury, Leicester, Spencer, and more."

Login to your online banking account.



Worcester Police Department
Federal Credit Union

Log On

Logon ID / User ID:

Security Code / Password:



Log On

First time user?

[Enroll in online banking](#)

Forgot security code / password?

[Reset security code / password](#)

[Contact Us](#)

[Home](#)

[Apply for a Loan](#)

[Privacy Policy](#)

[Calculators](#)



Worcester Police Department Federal Credit Union
Member Service Support: 508-799-7677
Monday - Friday 8:00 AM - 4:00 PM

Click the Mobile tab



Worcester Police Department
Federal Credit Union

Messages | **Mobile** | Settings | Log Off



Accounts Transfers Bill Pay

Accounts

[+ New Account](#)

[↔ Transfer Money](#)

[🔔 Create Alert](#)

[📄 eStatements](#)

Favorite Accounts

You currently do not have favorite accounts. To add frequently viewed accounts, visit [Account Preferences](#) section on the Settings Page.

[+ Checking Accounts](#)

[+ Savings Accounts](#)

Recent Transactions

[View All](#)

*08=0 (Checking) ▾

JUN 17 2025	Cash Withdrawal Valon ...	<u>-\$2,114.95</u>
JUN 16 2025	Cash Withdrawal BARCL...	<u>-\$65.37</u>
JUN 06 2025	Transfer Withdrawal	<u>-\$1,208.36</u>

Worcester Police Department Federal Credit Union Mobile Banking

Click **I accept these Terms and Conditions** after reviewing and scroll down to bottom of terms and conditions and click continue.



Worcester Police Department
Federal Credit Union

[Messages](#) | [Mobile](#) | [Settings](#) | [Log Off](#)

[Exit Mobile Banking](#)

Manage Mobile Banking Services

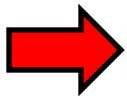
Terms and Conditions for Mobile Banking

Terms and Conditions: **Worcester Police Department Federal Credit Union**

Thank you for using Worcester Police Department Federal Credit Union Mobile Banking combined with your handheld's text messaging capabilities. **Message & Data rates may apply. For help, text "HELP" to 59289. To cancel, text "STOP" to 59289 at anytime.** In case of questions please contact customer service at (508)799-7677, memberservice@wpdcu.com or visit www.wpdcu.com

Terms and Conditions

Worcester Police Department Federal Credit Union offers their customers mobile access to their account information for use on...



I accept these Terms and Conditions

[Printer friendly page \(opens in new window\)](#)

Worcester Police Department Federal Credit Union Mobile Banking

Click iPhone App Store or Google Play Store and enter your phone number and hit **Send**. This will text you the specific link to either store to download our WPDFCU Mobile App.

Worcester Police Department
Federal Credit Union

[Exit Mobile Banking](#)

Manage Mobile Banking Services

Select Services
Choose from a variety of mobile banking services. You can get basic account balance and transaction information, or receive full mobile banking capabilities that allow you to view account details, pay bills, transfer money, and more.

Downloadable Apps
Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.

For your phone [View screenshot](#)

On your device, open Google Play or the App Store and search for us, or click either of the download images below.

Download on the **App Store** GET IT ON **Google play**

OR Send me the download link via text message to this number:
Please select the store:

Android Google Play Store
 iPhone App Store
Please provide your phone number:

Other Services
Please select the services required and click continue to register.

Text Messaging (I'd like to use text banking services.)

Why Use Text Banking? [View screenshot](#)
Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.

Alerts (I'd like to receive text alerts.)

Why Use Alert Banking? [View screenshot](#)
Include text message alerts with your mobile banking service(s) to monitor your mobile banking accounts. Choose how and when you want to be notified of changes to account balances and personal information. (Select at least one other mobile banking service.)

11:34

< 59289

Text Message - SMS
Today 11:34 AM

wpdcu Banking Alerts
Get our mobile app from: [https://
itunes.apple.com/app/id6504629014](https://itunes.apple.com/app/id6504629014)
Reply HELP for Help

The sender is not in your contact list.
[Report Junk](#)

+ | Text Message - SMS

Q W E R T Y U I O P
A S D F G H J K L
↑ Z X C V B N M
123 space return
☺

Worcester Police Department Federal Credit Union Mobile Banking

You can choose to sign up for our Text Banking Services and Alert Banking. Once signed up for, these settings can be created for specific texts and alerts under the Settings tab. Click **Continue**



Worcester Police Department
Federal Credit Union

Messages | Mobile | Settings | Log Off

[Exit Mobile Banking](#)

Manage Mobile Banking Services

Select Services

Choose from a variety of mobile banking services. You can get basic account balance and transaction information, or receive full mobile banking capabilities that allow you to view account details, pay bills, transfer money, and more.

Downloadable Apps

Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.



For your phone

On your device, open Google Play or the App Store and search for us, or click either of the download images below.



OR Send me the download link via text message to this number:
Please select the store:

- Android Google Play Store
 iPhone App Store

Please provide your phone number:

[View screenshot](#)

Other Services

Please select the services required and click continue to register.

- Text Messaging (I'd like to use text banking services.)



Why Use Text Banking?

[View screenshot](#)

Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.

- Alerts (I'd like to receive text alerts.)



Why Use Alert Banking?

[View screenshot](#)


Include text message alerts with your mobile banking service(s) to monitor your mobile banking accounts. Choose how and when you want to be notified of changes to account balances and personal information. (Select at least one other mobile banking service.)

Account Selection and Configuration

Start by selecting your current time zone. All your eligible accounts will show, and you are able to create a Nickname for them if you choose.

Click **Continue** when done.

Messages | Mobile | Settings | Log Off

 Worcester Police Department
Federal Credit Union

[Exit Mobile Banking](#)

Account Selection and Configuration

1. Select your timezone which helps us to determine when to send alerts to your phone

Time Zone:

The following accounts are accessible via Mobile Banking. If you can't see an account you are looking for please check your web banking settings.

Eligible Accounts	Mobile Banking Nickname
*030=0 (*030=0) Checking	<input type="text" value="1"/>
*08=0 (*08=0) Checking	<input type="text" value="2"/>
*08=A (*08=A) Savings	<input type="text" value="3"/>
*08=V (*08=V) Savings	<input type="text" value="4"/>

What's a Texting Nickname?
The nickname identifies the account in a text message. For example, to check your transaction history, text HIST followed by the account nickname, such as S1.

[View Example](#)

Register Your Device

Enter your Mobile phone number and click **Continue**.



Worcester Police Department
Federal Credit Union

Messages | Mobile | Settings | Log Off

[Exit Mobile Banking](#)

Other Services

Please enter your mobile phone number to register for other services.

Mobile phone number: For example, 5551234567

- Text Banking
- Alert Banking

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

- A. You are the account holder, or
- B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "**HELP**" to 59289. To cancel, text "**STOP**" to 59289 at any time. Message frequency depends on account settings. For assistance, please contact customer service at (508) 799-7677.

Our participating carriers include (but are not limited to): AT&T, Sprint, T-Mobile®, U.S. Cellular®, Verizon Wireless

Worcester Police Department Federal Credit Union Mobile Banking

Register Your Device

Enter the code that was sent to your mobile phone number and click **Activate**



Worcester Police Department
Federal Credit Union

[Messages](#) | [Mobile](#) | [Settings](#) | [Log Off](#)

[Exit Mobile Banking](#)

Enter Activation Code

Enter the activation code we sent to your phone.

Activation Code

Activate

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

- A. You are the account holder, or
- B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "**HELP**" to 59289. To cancel, text "**STOP**" to 59289 at any time. Message frequency depends on account settings. For assistance, please contact customer service at (508) 799-7677.

Activation Successful.



Worcester Police Department
Federal Credit Union

[Messages](#) | [Mobile](#) | [Settings](#) | [Log Off](#)

[Exit Mobile Banking](#)

Activation Successful

 [Print This Page for My Records](#)

Important Information

Text Message Banking

- Expect to receive a text message with your mobile banking short code and texting commands
- Text 'BAL' for your balances
- Text 'HIST' + your account's texting nickname for a list of transactions (ex. HIST C1)

Alert Banking

- Now that you've registered for Alert Banking, use the Alerts management features in online banking to set up specific mobile alerts.
- To begin receiving alerts on your phone, you'll need to specify the account and choose the type of alerts you'd like to receive

[Go to Mobile Banking Main Menu](#)

Worcester Police Department Federal Credit Union Mobile Banking

You may now begin using your phone for mobile banking after you successfully downloaded the app.

If you ever need to make changes to your phone number, you would go back into the Mobile section.



Worcester Police Department
Federal Credit Union

[Messages](#) | [Mobile](#) | [Settings](#) | [Log Off](#)



[Exit Mobile Banking](#)

Main Menu

Click the tabs below to manage your Mobile Banking options.

My Devices | My Accounts | My Profile

Device Details	Carrier	Status	Receive Alerts	
*****0848	Unknown	Activated	<input checked="" type="checkbox"/>	I want to: <input type="text" value="Change my phone number"/> <input type="button" value="Go"/>

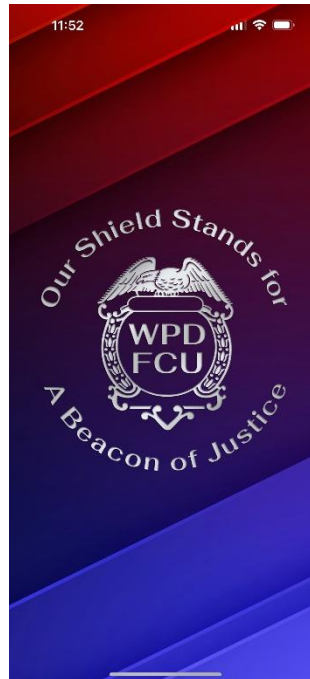
Type Of Phone

Is My Phone Supported?

Look at the below list to see if your phone supports the downloadable application. If you do not see your phone, you may still use the SMS (text messaging) & Mobile Browser services.



iPhone



Apple Certified Device List

Apple Phones

Brand/Manufacturer	Model	Added to SDL
Apple	iPhone 8	September 2017
Apple	iPhone 8 Plus	September 2017
Apple	iPhone X	November 2017
Apple	iPhone XR	October 2018
Apple	iPhone XS	September 2018
Apple	iPhone XS Max	September 2018
Apple	iPhone 11	September 2019
Apple	iPhone 11 Pro	September 2019
Apple	iPhone 11 Pro Max	September 2019
Apple	iPhone 12	September 2020
Apple	iPhone 12 Mini	September 2020
Apple	iPhone 12 Pro	September 2020
Apple	iPhone 12 Pro Max	September 2020
Apple	iPhone 13	September 2021
Apple	iPhone 13 Mini	September 2021
Apple	iPhone 13 Pro	September 2021
Apple	iPhone 13 Pro Max	September 2021
Apple	iPhone 14	September 2022
Apple	iPhone 14 Plus	September 2022
Apple	iPhone 14 Pro	September 2022
Apple	iPhone 14 Pro Max	September 2022
Apple	iPhone 15	October 2023
Apple	iPhone 15 Plus	October 2023
Apple	iPhone 15 Pro	October 2023
Apple	iPhone 15 Pro Max	October 2023
Apple	iPhone 16	September 2024
Apple	iPhone 16 Plus	September 2024
Apple	iPhone 16 Pro	September 2024
Apple	iPhone 16 Pro Max	September 2024
Apple	iPhone SE (2 nd Gen)	March 2020
Apple	iPhone SE (2022)	September 2022

Android Certified Device List

Android Phones

Brand/Manufacturer	Model	Added to SDL
Google	Pixel 3	December 2018
Google	Pixel 3 XL	December 2018
Google	Pixel 4	September 2020
Google	Pixel 5	September 2022
Google	Pixel 6	September 2022
Google	Pixel 6a	September 2022
Google	Pixel 7	September 2022
Google	Pixel 7 Pro	September 2022
Google	Pixel 8	November 2024
Google	Pixel 8a	September 2024
Google	Pixel 9	September 2024
Google	Pixel 9 Pro	September 2024
Google	Pixel 9 Pro XL	September 2024
Google	Pixel 9 Pro Fold	September 2024
Motorola	Edge 5G UW (2021)	October 2021
Motorola	Edge 40	May 2023
Motorola	Edge 50 Fusion	April 2024
Motorola	Moto G Play (2024)	January 2024
Motorola	Moto G Power (2022)	October 2022
Motorola	Moto G Power 5G (2024)	March 2024
Motorola	Moto G Stylus (2024)	May 2024
Motorola	Moto G 5G (2022)	April 2022
Motorola	Moto G34 5G (2024)	November 2024
Motorola	Moto G53 5G	December 2023
Samsung	Galaxy A03s	June 2023
Samsung	Galaxy A10e	July 2021
Samsung	Galaxy A11	November 2021
Samsung	Galaxy A12	December 2020
Samsung	Galaxy A13 5G	June 2023
Samsung	Galaxy A14 5G	September 2024
Samsung	Galaxy A15 5G	September 2024
Samsung	Galaxy A20	April 2021
Samsung	Galaxy A23 5G	September 2022
Samsung	Galaxy A32 5G	September 2022
Samsung	Galaxy A51	April 2021

Samsung	Galaxy A52 5G	March 2021
Samsung	Galaxy A53	June 2023
Samsung	Galaxy A54 5G	March 2023
Samsung	Galaxy A71 5G	June 2020
Samsung	Galaxy M13 5G	December 2022
Samsung	Galaxy Note 10	November 2019
Samsung	Galaxy Note 10+	November 2019
Samsung	Galaxy Note 20 5G	August 2020
Samsung	Galaxy Note 20 Ultra	September 2022
Samsung	Galaxy S10	July 2019
Samsung	Galaxy S10E	July 2019
Samsung	Galaxy S10+	September 2020
Samsung	Galaxy S20 5G	September 2020
Samsung	Galaxy S20+	July 2021
Samsung	Galaxy S20 FE 5G	September 2022
Samsung	Galaxy S20 Ultra 5G	June 2023
Samsung	Galaxy S21 5G	December 2022
Samsung	Galaxy S21+ 5G	December 2022
Samsung	Galaxy S21 FE 5G	December 2022
Samsung	Galaxy S21 Ultra	December 2022
Samsung	Galaxy S22 5G	December 2022
Samsung	Galaxy S22+ 5G	December 2022
Samsung	Galaxy S22 Ultra	April 2022
Samsung	Galaxy S23	June 2023
Samsung	Galaxy S23 Plus	June 2023
Samsung	Galaxy S23 Ultra	June 2023
Samsung	Galaxy S24	April 2024
Samsung	Galaxy S24 Plus	April 2024
Samsung	Galaxy S24 Ultra	April 2024
Samsung	Galaxy S24 FE	December 2023
Samsung	Galaxy S25	March 2025
Samsung	Galaxy S25 Plus	March 2025
Samsung	Galaxy S25 Ultra	March 2025
Samsung	Galaxy Fold	November 2019
Samsung	Galaxy Z Flip 3 5G	September 2022
Samsung	Galaxy Z Fold 4	September 2022
Samsung	Galaxy Z Fold 5	September 2024

Samsung	Galaxy Z Flip 5	September 2024
Samsung	Galaxy Z Fold 6	July 2024
Samsung	Galaxy Z Flip 6	July 2024
Total Android Phones		75

Supported Operating Systems, Browsers and Networks

The following statements outline the scope of general optimization approach. Devices outside the following guidelines are not selected for testing. However, there is no guarantee that a device **not included** in this list is specifically optimized unless that device is on the tested devices list below.

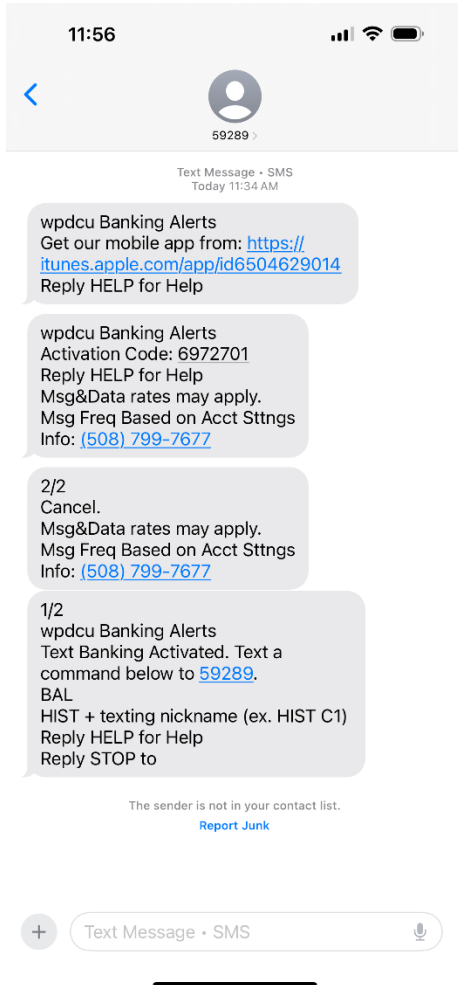
Minimum Device Operating System Support

- **Android™ (Version 11.0):**
 - Operating system versions below 11.0 are NOT supported.
 - User installed operating system versions ('Custom ROMs') are not supported. Only operating systems installed by the manufacturer/carrier by default are supported.
- **Apple® (Version iOS 16)**



SMS (Text Banking)

For all phones that are text message capable. Contact your provider for any fees associated with text messages.



Text to 59289.

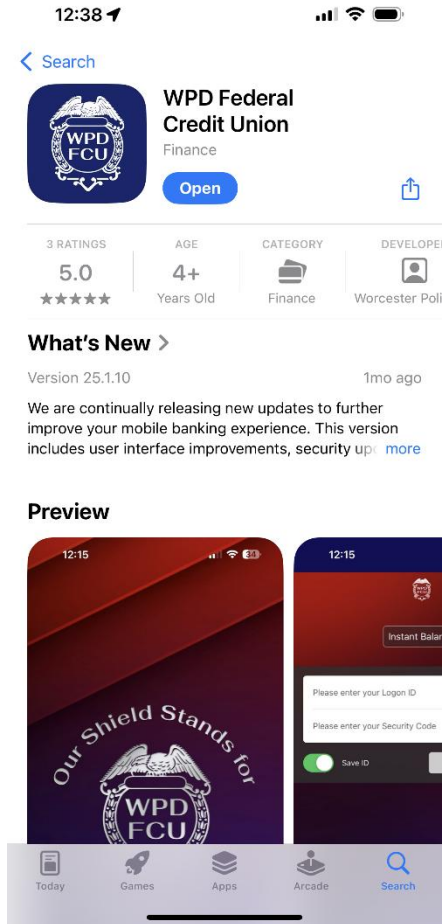
Type HIST + account nickname to receive a list of transactions for that account.

Type BAL to see a list of all your account balances.

Reply HELP for Help or call us at 508-799-7677.



Worcester Police Department Federal Credit Union Mobile Banking iPhone – APP (Downloadable App)



During the registration process, you will receive a text message with information on how to download the WPDFCU Mobile Banking Application.

Click on this link to start the downloading process.

The WPDFCU Mobile app information screen will appear momentarily and will automatically redirect you to the Apple App store.

If prompted, enter your Apple ID and Password to complete the download process.



Android – APP (Downloadable App)



During the registration process, you will receive a text message with information on how to download the WPDFCU Mobile Banking Application.

Click on this link to start the downloading process.

The WPDFCU Mobile app information screen will appear momentarily and will automatically redirect you to the Google Play Store.

If prompted, enter your Google Play ID and Password to complete the download process.

