



Worcester Police Department Credit Union Mobile Money



iPhone



BlackBerry



Other

www.wpdcu.com

805 West Boylston Street, Worcester, MA 01606 (508) 799-7677

Register Your Device

Before you begin, you must first register your phone by logging into your online banking account. If you are not already signed up for Online Banking please sign up for Online Banking at the Credit Union or online @ www.wpdcu.com before following the next steps to sign up for Mobile Money.

The screenshot shows the Worcester Police Department Credit Union website. At the top left is the Worcester Police Department logo. The main header reads "Worcester Police Department Credit Union". On the right, there is a "CU Online" button with a red arrow pointing to it, and a "Quick Links: Select Option" dropdown menu. The main content area is framed by a yellow border with navigation links: "Savings Options", "Online Services", "About Us", "Rates", "Loan Products", "Contact Us", and "Links". The central banner features a car loan advertisement with the text: "If you love your car, but not your interest rate.....", "TITLES KEPT ONSITE! You'll love ours! SAVE MONEY!", "Car Loan Rates as low as 2.49% APR", "Offer can not be used to pay off an existing car loan at the Credit Union.", "Call us 508-799-7677 or apply here", "WE SERVE THOSE WHO SERVE THE PUBLIC", "Mounting Bills??? Apply online or call today and ask how we can help with a DEBT CONSOLIDATION LOAN.", "Click Here", and "Online Banking - Sign Up Today!!!". At the bottom, there are two buttons: "Follow us and become a fan" with a Facebook icon, and "WPDCU Switch Kit" with the text "Switch your bank accounts to the Credit Union! Click HERE".

Login to your online banking account.



Worcester Police Department Credit Union

Privacy Policy

Getting Started

Enroll Online

About Security

Calculators

Applications

Logon

Welcome to our new Online Banking Service

CURRENT HFS USERS: May log on to our new application using your current logon ID and security code. You will be required to change your security code the first time you log in.

PLEASE NOTE: Your Security Code is your current PASSWORD.

FIRSTTIME USERS: Must first enroll in our Online Banking application. Please click the [Enroll Online](#) to get started.

Important Logon Information

If you encounter an issue during the logon process, it may be resolved by checking the [Browser Checklist](#).

For additional information please review the [New Logon Access Tutorial / FAQs](#).

Note: If you are still having difficulty logging on to Online Banking, please contact our credit union at (508) 799-7677. ***

Are you the competitive type? So are our auto loan rates! Car Loan Rates as low as 2.49% APR!!!!!!.

User Logon

Enter your Logon ID.

Logon ID

Forgot Security Code? [Click here.](#)

OK

Click the Self Service tab



Worcester Police Department Credit Union

CONTACT US | HELP | EXIT

Overview | **Account Access** | **Bill Pay** | **Self Service** 

Welcome back [redacted] Your last login was [redacted] 11:41:12am EDT.
Your current email address is: [redacted] [Click here to update.](#)

Balances

Account	Actual	Available
[redacted]	\$ 352.18	\$ 352.18
[redacted]	\$ 0.00	\$ 0.00
[redacted]	\$ 2,518.60	\$ 2,493.60
[redacted]	\$ 100.00	\$ 100.00
[redacted]	\$ 0.00	\$ 0.00

[View All Accounts](#)

Alerts & Notices

Welcome to our new Online Banking

Test

Scheduled Transfers

There are no transfers scheduled.

[Schedule a Transfer](#)

Quick Transfer

From: 

To: 

Amount:



Save a tree !
eStatements
click here

Worcester Police Department Credit Union

Member Service Support: 508-799-7677
Monday - Friday 8:00 AM - 4:00 PM



Federally insured by NCUA. Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U.S. Government Agency.



Click Mobile Money



Worcester Police Department Credit Union

[CONTACT US](#) | [HELP](#) | [EXIT](#)

Overview

Account Access

Bill Pay

Self Service

Email

- Compose New Mail
- Inbox Messages
- Outbox Messages
- Saved Messages

Alerts

- Account Alert
- Transfer Alert
- General Alert
- Alert History
- Schedule Reminder

Personal Options

- Personal Information
- Preferences
- Accounts List

Security Information

- Change Logon ID
- Change Security Code
- Change EA Challenge Questions
- Change EA Image

Additional Services

- eStatements
- Mobile Money



Worcester Police Department Credit Union

Member Service Support: 508-799-7677
Monday - Friday 8:00 AM - 4:00 PM



Federally Insured by NCUA. Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U.S. Government Agency.



Click Sign Up



Worcester Police Department Credit Union

[CONTACT US](#) | [HELP](#) | [EXIT](#)

Overview

Account Access

Bill Pay

Self Service

Mobile Money

Mobile Phone Banking:

[Mobile FAQs](#)

- Please click [here](#) to verify your wireless carrier is supported
- Is safe and secure
- Keeps you in control of your finances
- Gives you access to your financial information anytime, anywhere

Sign Up

Cancel

Worcester Police Department Credit Union

Member Service Support: 508-799-7677

Monday - Friday 8:00 AM - 4:00 PM



Federally insured by NCUA. Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U.S. Government Agency.



Check mark I accept and click Continue

Worcester Police Department Credit Union

CONTACT US | HELP | EXIT

Overview Account Access Bill Pay Self Service

Mobile FAQs

Terms and Conditions for Mobile Banking

Terms and Conditions: Worcester Police Department Credit Union

Thank you for using Worcester Police Department Credit Union Mobile Banking combined with your handheld's text messaging capabilities. **Message & Data rates may apply.** For help, text "HELP" to 59289. To cancel, text "STOP" to 59289 anytime. In case of questions please contact customer service at (508)799-7677, memberservice@wpdca.com or visit www.wpdca.com

Terms and Conditions

Program: Worcester Police Department Credit Union offers their customers mobile access to their account information (e.g., for checking balances and last transactions) over SMS, as well as the option to set up alerts for their accounts (e.g., low balance alerts). Enrollment requires identification of the user's banking relationship as well as providing a mobile phone number. The mobile phone number's verification is done by the user receiving an SMS message with a verification code which they will have to enter on the website. Additionally, customers may select the type of alerts and other preferences which will determine, together with their account data, the frequency of alerts delivered to the customer. This program will be ongoing. **Message & Data rates may apply.** Customers will be allowed to opt out of this program at any time.

Questions: You can contact us at (508)799-7677 or send a text message with the word "HELP" to this number: 59289. We can answer

I accept these Terms and Conditions

Continue

Printer friendly page (opens in new window)

Worcester Police Department Credit Union

Member Service Support: 508-799-7677

Monday - Friday 8:00 AM - 4:00 PM



Federally Insured by NCUA. Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U.S. Government Agency.





Register Your Device

Start by selecting the types of services you wish to access on your phone. Scroll to bottom of page and hit Continue when finished.

Mobile Browser (I'd like to receive a link to Browser Banking.)



Why Use Mobile Browser Banking?

Get full and extended mobile banking capabilities on your web-enabled phone. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your phone's screen.

Downloadable Mobile Apps (I'd like to receive a link to download the App.)



Why Use a Downloadable Application?

Get a customized application for your iPhone, Blackberry or Android phone that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your phone's unique features.

Supported phones:

- iPhone 
- Blackberry 
- Android 
- Many other Java phones

Text Messaging (I'd like to use text banking services.)



Why Use Text Banking?

Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.

Alerts (I'd like to receive text alerts.)



Why Use Alert Banking?

Include text message alerts with your mobile banking service(s) to monitor your mobile banking accounts. Choose how and when you want to be notified of changes to account balances and personal information. (Select at least one other mobile banking service.)

* When selecting Alert Banking, you must make sure that you setup the type of alerts you wish to receiving within home banking services.



Register Your Device

Select time zone and accounts you wish to access.

You can also give your accounts a short nickname for texting purposes.

Account Selection and Configuration

1. Select your timezone which helps us to determine when to send alerts to your phone

Time Zone:

2. Select the account you wish to access through Mobile Banking and confirm their nicknames

Eligible Accounts	Mobile Banking Nickname
<input checked="" type="checkbox"/> My Checking (*010) Checking	<input type="text" value="chk"/>
<input checked="" type="checkbox"/> My Savings (*000) Savings	<input type="text" value="sav"/>
<input checked="" type="checkbox"/> Truck Loan (*020) Loan	<input type="text" value="loan"/>
<input checked="" type="checkbox"/> Visa Credit Card (*0017) LineOfCredit	<input type="text" value="visa"/>

What's a Texting Nickname?

The nickname identifies the account in a text message. For example, to check your transaction history, text HIST followed by the account nickname, such as S1.

[View Example](#)



Register Your Device

Enter your mobile phone number:

Your Mobile Device

Enter Your Mobile Phone Number: For example, 5551234567

- You should have your mobile phone with you.
- You'll receive a text message with an activation code. You need this activation code to continue.
- The phone number you provide will not change any other phone numbers we have on file in our records.

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

- A. You are the account holder, or
- B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 59289. To cancel, text "STOP" to 59289 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 800-876-9000.



Register Your Device

You will receive a text message on your phone containing the activation code.
Enter the activation code here and click Activate.

Enter Activation Code

Enter the activation code we sent to your phone.

Activation Code

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mo registration information, you certify that:

- A. You are the account holder, or
- B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 59289. To cancel, text "STOP" to 59289 at any time on account settings. For assistance, please contact customer service at 800-876-9000.





Register Your Device

You may now begin using your phone for mobile banking.

In the next step, you will select your phone type for more details.

Activation Successful

Important Information

Text Message Banking

- Expect to receive a text message with your mobile banking short code and texting commands
- Text 'BAL' for your balances
- Text 'HIST' + your account's texting nickname for a list of transactions (ex. HIST C1)

Mobile Browser Banking

- Expect to receive a text message with a link to the mobile banking site
- Click and bookmark the mobile banking site's unique link

Downloadable Application

- Expect to receive a text message with a link to download the application
- Click the link and follow the instructions on your phone's screen

Alert Banking

- Now that you've registered for Alert Banking, use the Alerts management features in online banking to set up specific mobile alerts
- To begin receiving alerts on your phone, you'll need to specify the account and choose the type of alerts you'd like to receive



Type Of Phone

Is My Phone Supported?

Look at the below list to see if your phone supports the downloadable application. If you do not see your phone, you may still use the SMS (text messaging) & Mobile Browser services.



iPhone



BlackBerry



Other

Certified Device List

Make	Model
Apple	iPhone 3G
Apple	iPhone 3GS
Apple	iPhone 4 and 5
Apple	iPhone 4S
Google	Nexus One™
Google	Nexus S™
HTC	Aria™
HTC	Desire™
HTC	Droid Incredible
HTC	Droid Incredible 2™
HTC	EVO™ 3D
HTC	EVO™ 4G
HTC	EVO Shift™ 4G

Make	Model
HTC	HD2™
HTC	HD7™
HTC	Hero™
HTC	Inspire™ 4G
HTC	Sensation™ 4G
HTC	ThunderBolt™
HTC	Touch Pro™
HTC	Vivid™
HTC	Wildfire S™
Huawei	Ascend™
LG	Ally™
LG	Cosmos Touch™
LG	enV Touch™

Certified Device List

Make	Model
LG	LX400™
LG	Optimus™ T
LG	Optimus V / U / M / S
LG	Rumor Touch™
LG	Vortex™
Motorola	Atrix™ 4G
Motorola	Droid™
Motorola	Droid™ 2
Motorola	Droid™ 3
Motorola	Droid Bionic™
Motorola	DROID Pro™
Motorola	DROID RAZR™ / RAZR MAXX
Motorola	Droid X™

Make	Model
Motorola	DROID X2™
Motorola	i1™
Motorola	Triumph
RIM	BlackBerry Bold™ 9000
RIM	BlackBerry Bold™ 9650
RIM	BlackBerry Bold™ 9700
RIM	BlackBerry Bold™ 9900
RIM	BlackBerry Curve™ 3G 9300
RIM	BlackBerry Curve™ 8330
RIM	BlackBerry Curve™ 8530/20
RIM	BlackBerry Curve™ 9350
RIM	BlackBerry Storm™ 9530
RIM	BlackBerry Torch™ 9800

Certified Device List

Make	Model
RIM	BlackBerry Torch™ 9810
Samsung	Admire™ R720
Samsung	Captivate™
Samsung	DROID CHARGE™
Samsung	Epic™ 4G
Samsung	Fascinate™
Samsung	Galaxy Nexus™
Samsung	Galaxy Prevail™
Samsung	Galaxy S™
Samsung	Galaxy S™ 4G
Samsung	Galaxy S II and III™
Samsung	Gravity SMART™
Samsung	Infuse™ 4G

Make	Model
Samsung	Intercept™
Samsung	Stratosphere™
Samsung	Transform Ultra™
Samsung	Vibrant™
Samsung	Note and Note 2™
Sony	Ericsson Xperia PLAY™
T-Mobile	G2x™
T-Mobile	myTouch™ 4G

Supported Operating Systems, Browsers and Networks

The following statements outline the scope of general optimization approach. Devices outside the following guidelines are not selected for testing. However, there is no guarantee that a device **not included** in this list is specifically optimized unless that device is on the tested devices list below.

Minimum Device Operating System Support

- **Android™ (Version 2.0):**
 - Operating system versions below v2.1 are NOT supported.
 - User installed operating system versions ('Custom ROMs') are not supported. Only operating systems installed by the manufacturer/carrier by default are supported.
- **Blackberry® (Version OS 4.2):**
 - Operating systems versions below 4.2 are NOT supported.
 - Where the device is a Touch screen device, operating system versions below 4.7 are NOT supported.
- **Apple® (Version iOS 3.0):**
 - Operating system versions v3 and above are supported.

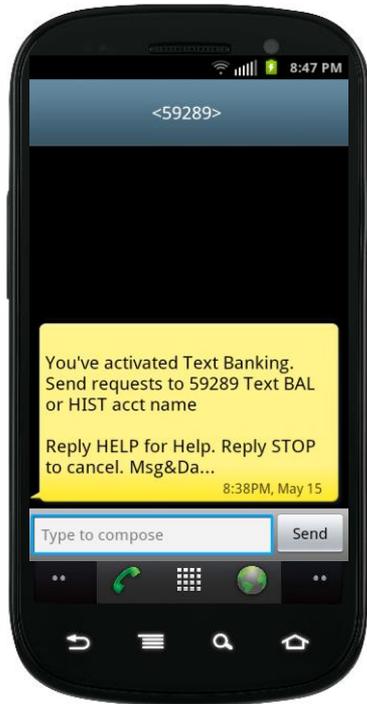
Channel Support

All Android, iOS and BlackBerry devices in the certified device list are supported for the Application and Browser access channels. All devices are supported for the SMS channel.



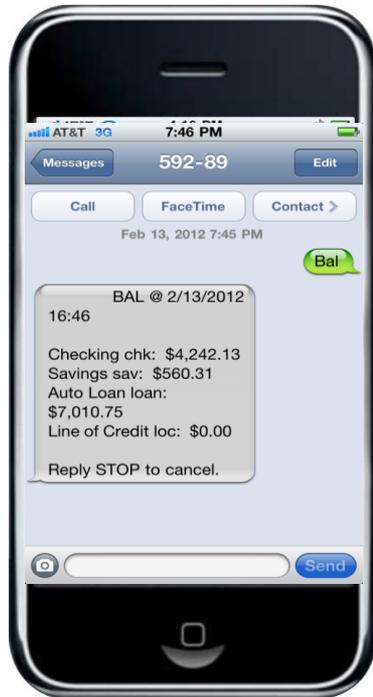
SMS (Text Banking)

For all phones that are text message capable. Contact your provider for any fees associated with text messages.



Text to 59289.

Type HIST + account nickname to receive a list of transactions for that account.



Type BAL to see a list of all your account balances.

Reply HELP for Help or call us at 508-799-7677.



WAP (Mobile Browser)

For all phones with a web browser that can access the internet



During the registration process, you will receive a text message with information on how to access the Mobile Web Browser.

Click on the link in the text message to launch your mobile phone's browser.

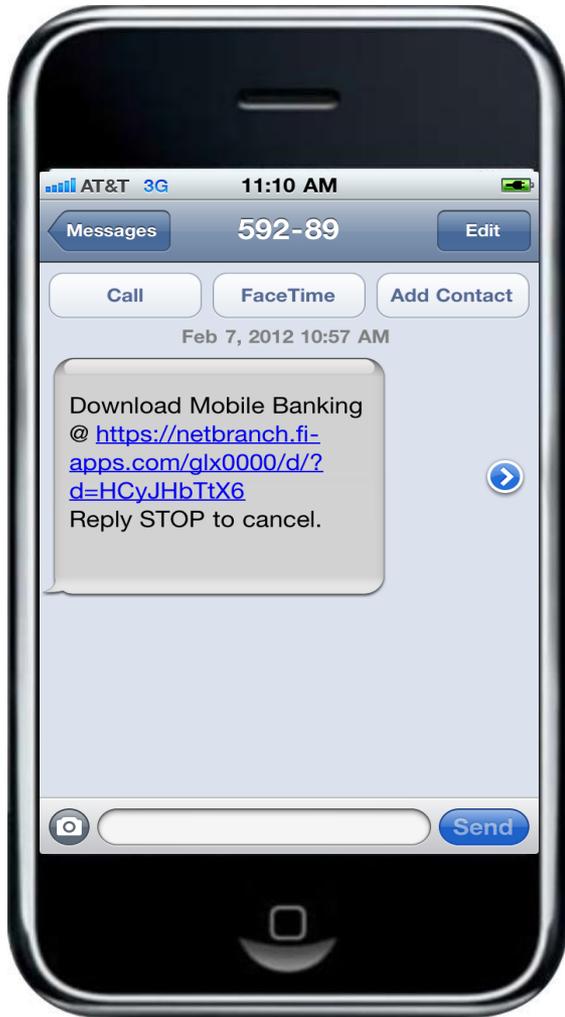
After arriving at the mobile browser URL, it is recommended that you bookmark the site for future reference.

After selecting Log In, you will see your security image. Enter your home banking password.



Worcester Police Department Credit Union Mobile Money

iPhone – APP (Downloadable App)



During the registration process, you will receive a text message with information on how to download the Mobile Banking Application.

Click on this link to start the downloading process.

The TouchBanking information screen will appear momentarily and will automatically redirect you to the iTunes store.

The amount of time it takes to redirect to the iTunes store will depend on the speed of your connection. **Do not** click on the "[Click here to go to the App Store](#)" link.



Worcester Police Department Credit Union Mobile Money

iPhone – APP (Downloadable App)



After being re-directed to the iTunes store, you will receive an additional text message that contains a link that is required to activate the application for the first time.

Close this text message at this time and click on Install button.

If prompted, enter your Apple ID and Password to complete the download process.



Worcester Police Department Credit Union Mobile Money

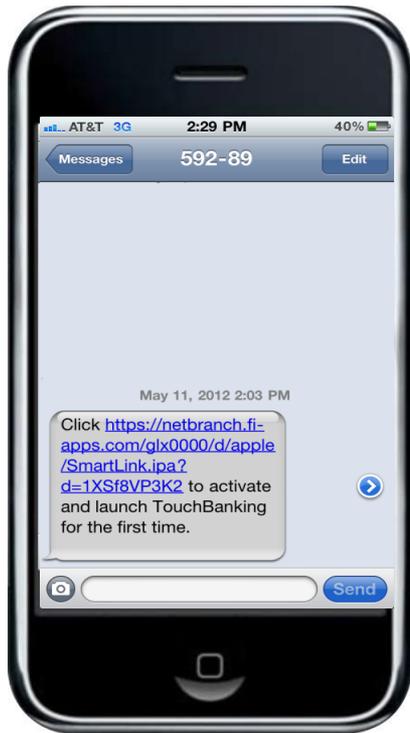
iPhone – APP (Downloadable App)

After the download has been completed, you will see the TouchBanking icon on your screen. **Do not click on the icon at this time.**

Open your text message you received during the pre-install process and click on the “activate and launch TouchBanking” link. This will activate and launch the application for first time use.

After successfully activating the application for the first time, future access to the application will only require you to select the TouchBanking icon from your phone.

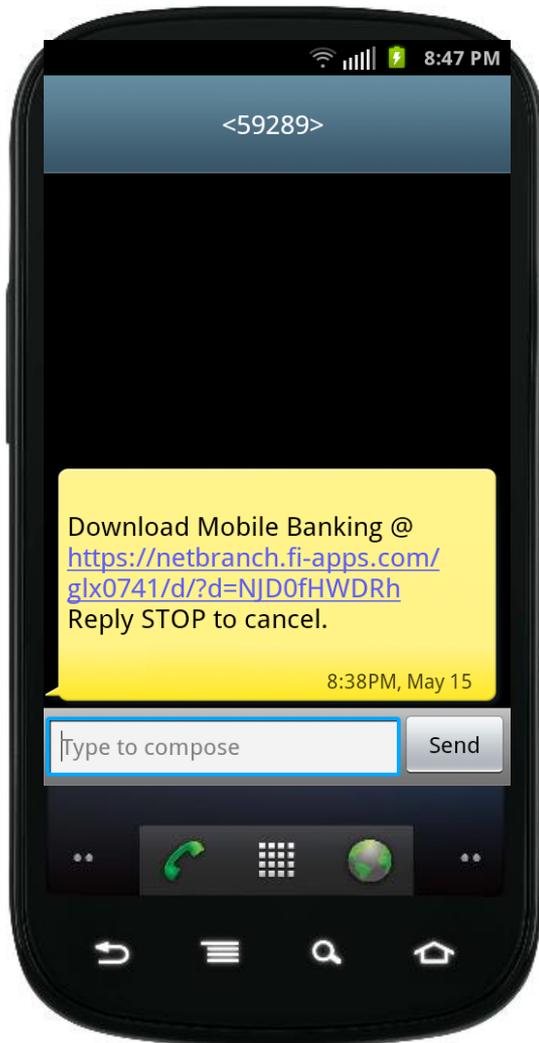
After launching the application, you will see your security image and prompt to enter your home banking password.





Worcester Police Department Credit Union Mobile Money

Android – APP (Downloadable App)



During the registration process, you will receive a text message with information on how to download the Mobile Banking Application.

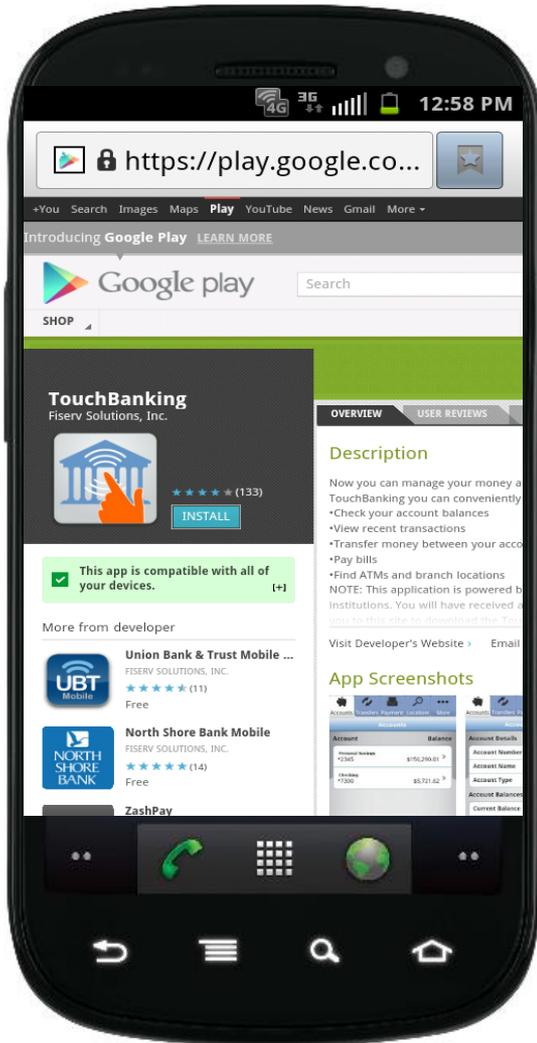
Click on this link to start the downloading process.

The TouchBanking information screen will appear momentarily and will automatically redirect you to the Google Play Store.

The amount of time it takes to redirect to the Google Play Store store will depend on the speed of your connection. **Do not** click on the "[Click here to download our app from the Google Play Store](#)" link.



Android – APP (Downloadable App)



After being re-directed to the Google Play store, you will receive an additional text message that contains a link that is required to activate the application for the first time.

Close this text message at this time and click on Install button.

If prompted, enter your Google ID and Password to complete the download process.



Worcester Police Department Credit Union Mobile Money

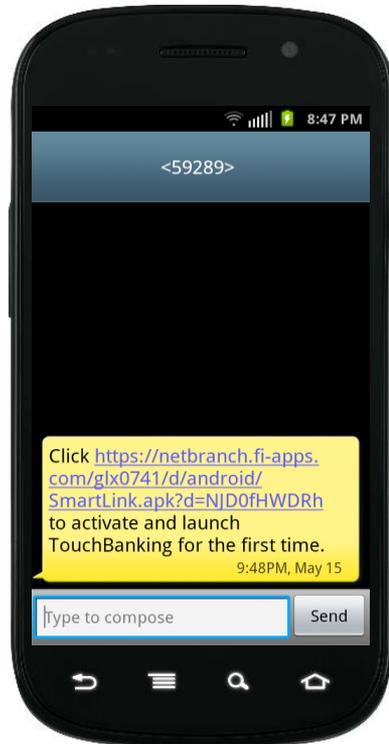
Android – APP (Downloadable App)

After the download has been completed, you will see the TouchBanking icon in your list of applications. **Do not click on the icon at this time.**

Open your text message you received during the pre-install process and click on the “activate and launch TouchBanking” link. This will activate and launch the application for first time use.

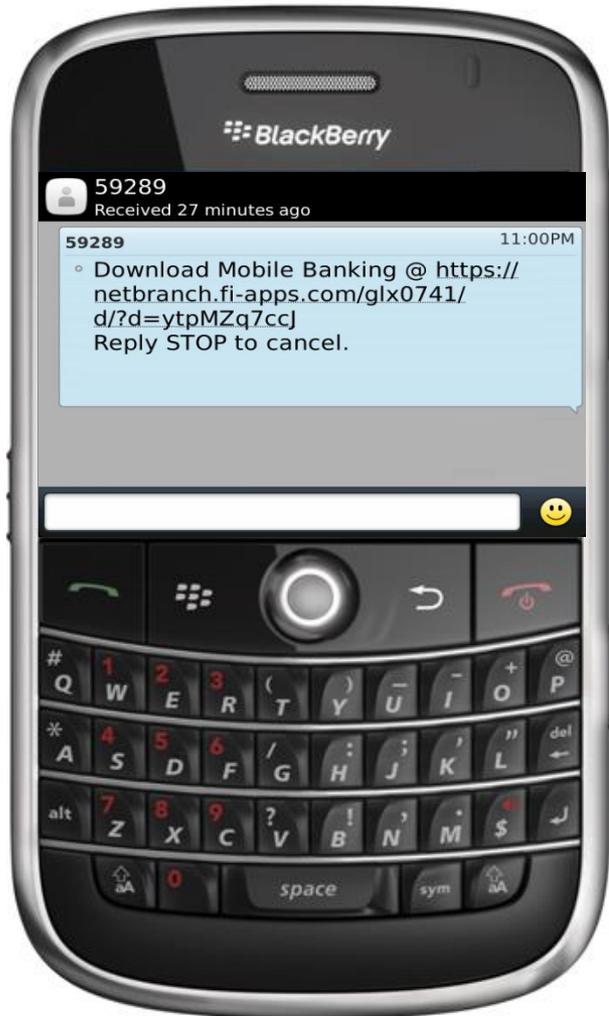
After successfully activating the application for the first time, future access to the application will only require you to select the TouchBanking icon from your phone.

After launching the application, you will see your security image. Enter your home banking password.





BlackBerry – APP (Downloadable App)



During the registration process, you will receive a text message with information on how to download the Mobile Banking Application.

Click on this link to start the downloading process.

The TouchBanking information screen will appear. Click on the “[Download Mobile Banking](#)” link to continue the download process.

If prompted, enter your BlackBerry ID and Password.

After the download has been completed, you will see the TouchBanking icon on your screen.



BlackBerry – APP (Downloadable App)



After launching the application, you will see your security image. Enter your home banking password.